

October 7, 2016

Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Subject: Adjustment of Claims for IHS Rate Changes

Dear Provider:

The Department of Health Care Services (DHCS) has adjusted reimbursement rates for various Indian Health Services (IHS) service codes, effective retroactively for dates of service on or after January 1, 2016.

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. Adjustments will appear on *Remittance Advice Details* (RAD) forms beginning October 6, 2016, with RAD code **0877: Indian Clinics Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

Tanya E. Schuhmeier
Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P34535